E-Tourism Summit San Francisco, CA

# Social Media Driving Your Content Marketing

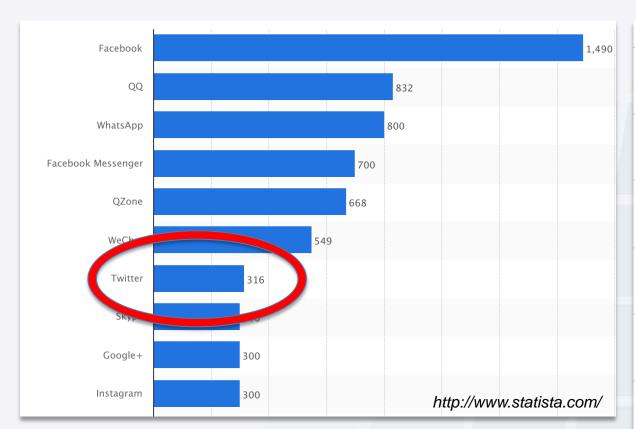
Twitter/Periscope

Brian V. Matson, Senior Director of Strategy & Education TwoSix Digital





### Cuitter



316 MILLION USERS

What's Up With Twitter?





Q2

# LISTEN







Of the more than 450 destinations listed on Skift's social data dashboard SkiftIQ, only 12 marketing organizations reply to travelers' tweets in less than two hours.

Destination	SkiftIQ	Response Time (Minutes)	Tweets Per Day (14 days)	Ratio of Tweets:Replies	Followers (Thousands)
Visit Seattle	632	64	14.5	50/50	15.9
Visit Melbourne	566	67	16	80/20	32
Welcome to	477	95	3 5	90/10	53.6

#### **Room for More Engagement**

Despite their relative speed, only ten to 20 percent of most of these organization's tweets are replies.

Visit Spokane	429	116	5.4	80/20	7.26
Explore Georgia	674	117	25.1	60/40	35.7
Travel Oklahoma	536	117	4.6	80/20	11.4
Visit Baltimore	478	118	4	90/10	32.3
Tourism Calgary	671	122	35.8	50/50	24

http://www.marketgeorgia.org/



## ENGAGE



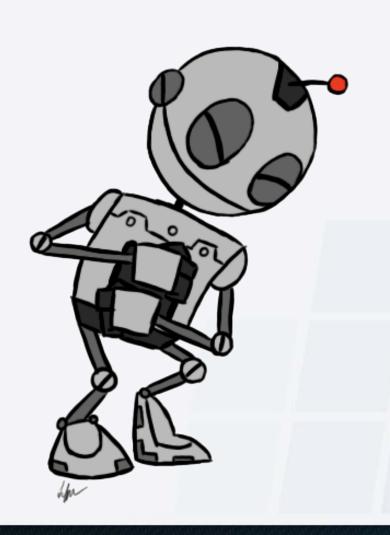








### BE HUMAN



"IF YOU'RE NOT HAVING FUN YOU'RE NOT DOING IT RIGHT"

# RECYCLE







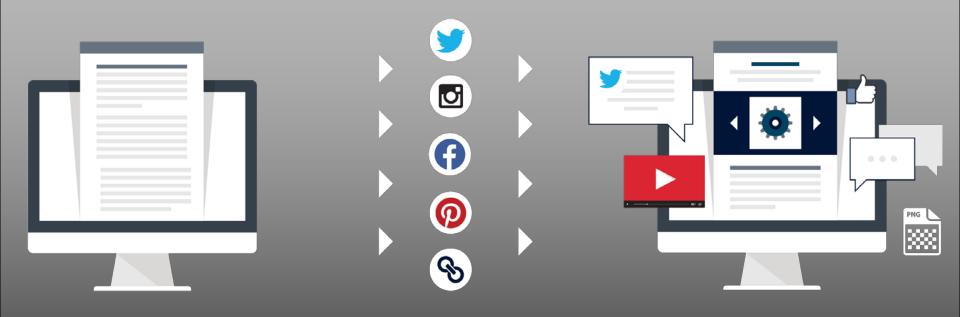


### EXTEND THE STORY





### SOCIAL MEDIA WITH PURPOSE















Social Media Marketing

### Facebook News Feed Will Throttle Pages' "Promotional" Posts

Starting in January, in another blow to organic reach, users will see fewer posts that are solely focused on sales or sweepstakes or reuse ad copy.

Martin Beck on November 14, 2014 at 6:25 pm





110 minutes VS 18 minutes



REACH

























"There's lots of room for destinations to use Periscope....But Periscope isn't for cowards, you've got to have the nerve – and the skill – to deal with the challenges of working live."

#### -SKIFTTAKE



# BE BOLD











Visit Savannah @VisitSavannah · Sep 16
Forrest Gump is coming back to Periscope! Follow Forrest through Chippewa Square TOMORROW at 12pm.

### "GumpDay"



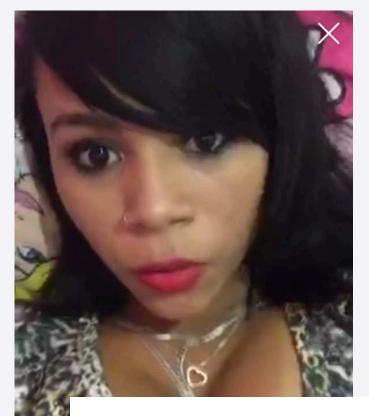




#### TIPS FOR PERISCOPE

- 1.Go Horizontal (NEW Sept 2015)
- 2. Engage with Comments



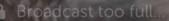




'Show your boobs': Periscope co-founder explains how video-streaming app plans to tackle abuse

April 15, 2015







#### TIPS FOR PERISCOPE

- 1.Go Horizontal (NEW Sept 2015)
- 2. Engage with Comments
- 3. Develop a Regular Schedule
- 4. Use the WiFi networks
- 5.Emojis for the win 🖕 💞 🥦 🍦









- 6.Be Discoverable
- 7.Show & Tell













#### DISTRIBUTE







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